

ATM Transaction Processing and Cash Management Services

Payment Alliance provides ATM transaction processing services for a wide variety of equipment – from basic ATM terminals to state-of-the-art touch screens with customized on-screen and receipt marketing capabilities. Our transaction processing services employ 3DES encryption, card number and PIN authentication – all behind the scenes while authorizing cardholder initiated transactions from the ATM to the issuing bank and back.

We also provide cash management services for our clients. The entire process can be quite overwhelming if multiple ATMs are being managed, so we have developed a program to help businesses acquire and insure the necessary cash, as well as the manage the cash loading services (e.g., armored car solutions or independent third party providers).

Cardless ATM Transactions via Magtek Qwick Codes

Qwick Codes provides a revolutionary new way to pay for goods and services in store or online as well as to access cash from the ATM – while never compromising sensitive information or consumer security. Generating and accepting Qwick Codes is simple and safe. Cardholders generate the one-time, disposable account numbers that can be redeemed by a Merchant or at an ATM and exchanged for actual card swipe data. This process allows consumers to maintain and secure their own card swipe data while the Merchant and ATMs have no direct access to sensitive, personally identifiable information.



payment
alliance
international

ATM Programs and Services –

Just one more way that Payment Alliance International continues to provide Payment Innovations for a Changing WorldSM.

Contact your Payment Alliance Sales Representative today to learn more about these solutions!



GoPAI.com

ATM Programs and Services

Payment Alliance International has over 50,000 off-premise ATMs in its nationwide network and provides a full range of ATM solutions for banks, merchants, distributors, and market partners. Our customers can rely on us for equipment sales and ATM placement, cash management services, transaction processing, unique branding and advertising opportunities, secure cardless ATM transactions, and online access to ATM specific transactional information and maintenance functions.



ATM Sales and Placement

Payment Alliance listens to its customers' needs and customizes the most appropriate ATM program for businesses while also providing a very cost-effective solution. ATM Purchase or Leasing programs are available with major brand names such as GENMEGA®, Hantle®, Nautilus Hyosung®, Triton® Systems, and WRG®. There are two ATM placement options to choose from:

Merchant Loaded Placement Program

- ATM is placed in a qualified location – FREE of charge
- Hardware, service, and supplies are provided while the ATM is under the placement contract
- ATM owner provides first-line maintenance: 1) cash, 2) paper loading services, 3) phone line, and 4) power

Full Service Placement Program

- ATM is placed in a qualified location – FREE of charge
- Hardware, service, maintenance, cash, and paper loading are provided while the ATM is under the placement contract
- ATM owner provides the phone line and power



Industry Leading ATM Support/Service

We are committed to providing our customers with the most cost effective and efficient maintenance services in the industry. Our internal software allows us to generate a daily report of ATM terminals that have not performed a transaction within a specific time frame. Every location appearing on that list receives a call from one of our customer service representatives (CSRs) to ascertain the cause of the inactivity. These calls are tracked, monitored, and escalated to management when necessary. Our CSRs also utilize real-time access to terminal information to assess the needs of each individual customer.

- Our average hold time for customer calls is only 12 seconds, and the Technical Support Center is available 24-hours a day / 365 days a year
- Our staff of fully trained certified technicians and service representatives are available nationwide to make sure installations and repairs are completed quickly and professionally
- If a technical support problem is discovered that cannot be resolved over the phone, we will dispatch a technician to the site, usually within 24 to 48 hours

PAI Reports for Online ATM Monitoring and Statistics

The PAI Reports system is an industry-advanced, secure reporting application that allows businesses to access a variety of ATM reports via the Internet. A web browser serves as the window into the reports system and allows users to browse screens that contain specific information they need to keep track of the profitability of their business. Users also have the ability to drill down even further into data to monitor their business and perform administrative functions. Reports can be accessed, printed, and downloaded from anywhere – and at any time.

ATM Branding Alliance

This unique, one-of-a-kind program offers financial institutions the advantages of a private-label ATM network with none of the risks or operational hassles, and at a fraction of the cost! By leveraging the Payment Alliance nationwide network of over 50,000 ATMs, banks can seamlessly integrate our solution with their existing or internally managed ATM network. Customers will easily recognize the bank-branded ATMs in our network because they will look and feel just like their bank's existing owned/managed ATMs. Surcharge-free ATM access to the bank's cardholders is available, and if desired, ATM service, maintenance and loading of the ATMs are all fully managed by Payment Alliance.

ATM Advertising and Merchandising Opportunities

Just like billboards and retail signage used to promote goods and services to consumers, ATMs represent prime advertising real estate that can showcase individual or multiple company names. Products and services could also be advertised and cross-sold to consumers walking by – right on the ATM's signage.

